



PAVHC 2020 Annual Report

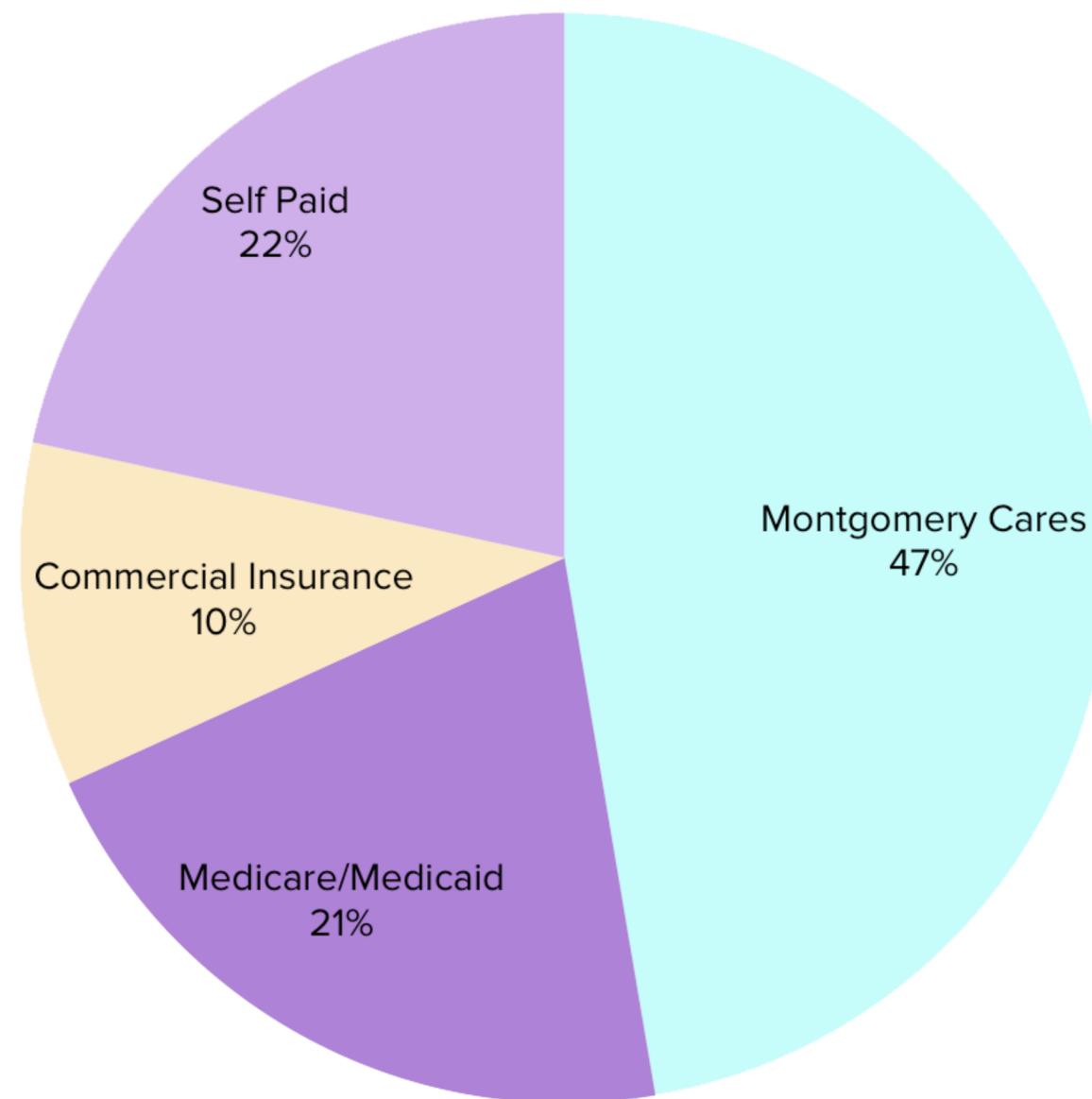
2020 Statistics

- 991 Medical Visits
- 424 STOP B Patients Screened
- 170 Mental Health Encounters
- 170 No Pain Initiative Patients Received Services
- 110 Benefit Enrollment Applications
- 566 GAAP Hotline Calls
- 400 COVID-19 Hotline Calls
- 23 Online Psychological Groups
- 19 Zoom Health Seminars

Medical Services

CCACC Health Medical Service CY2020

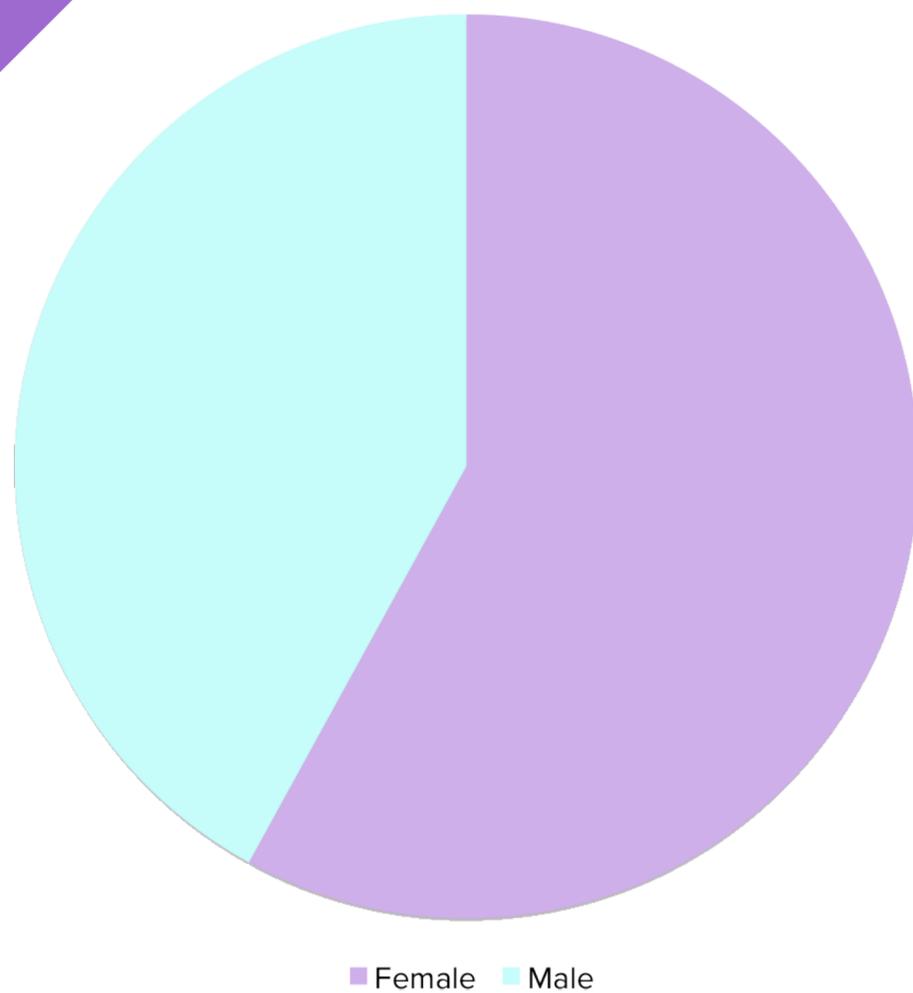
Programs	Service Counts
Montgomery Cares	469
Commerical Insurance	101
Medicare/Medicaid	207
Self Paid	214
Total Encounters	991



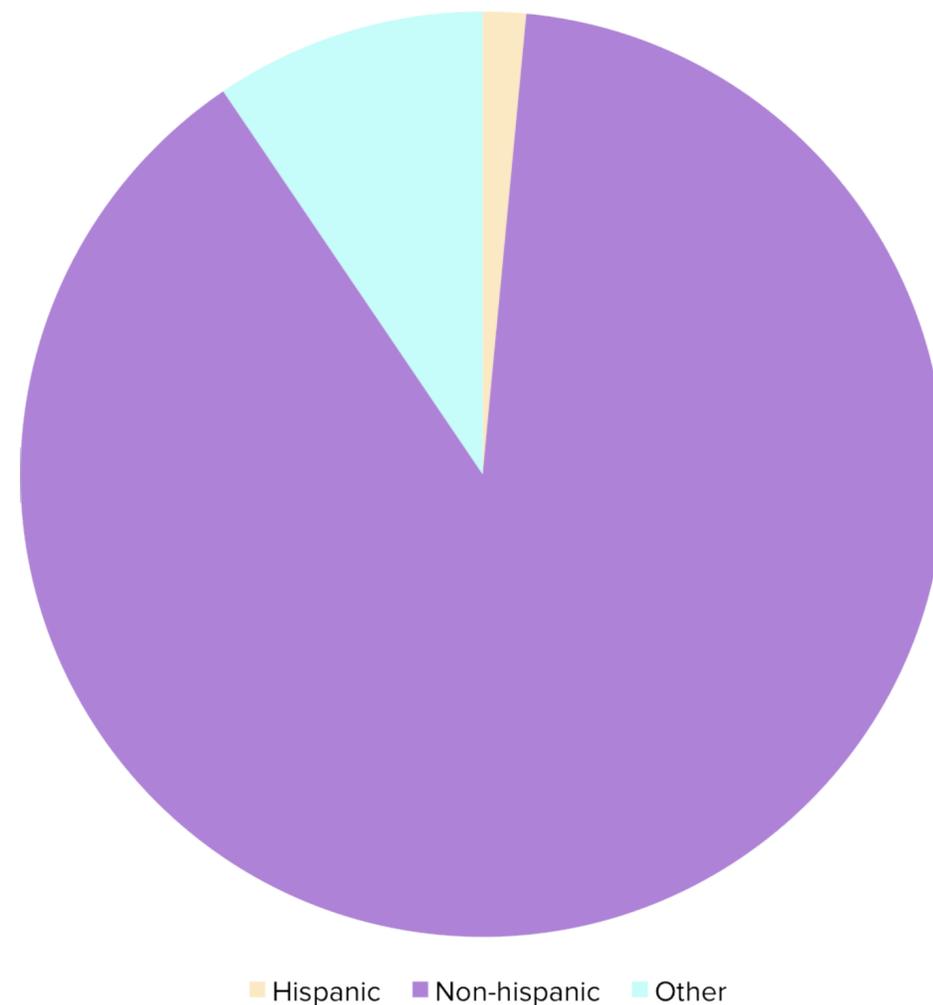
Medical Services

Patient Background

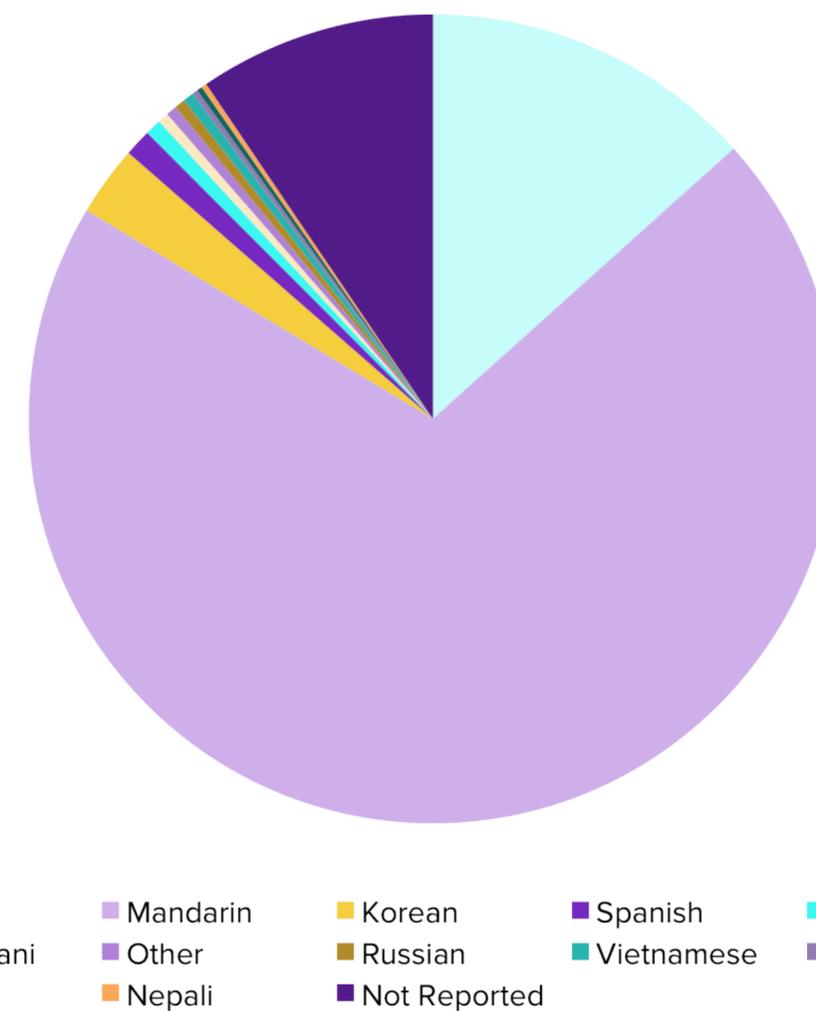
Patient Gender



Patient Ethnicity



Patient Language



- English
- Hindustani
- French
- Mandarin
- Other
- Nepali
- Korean
- Russian
- Not Reported
- Spanish
- Vietnamese
- Armenian
- Cantonese

2020 Highlights

Medical Services

- Served the community during the pandemic
- Expanded services
- Established CCACC Health Center
- Solidified an insurance program
- Started a rehabilitation center



2020 Highlights

COVID-19 Response



- Restructured the way we provide medical services - telehealth
- Offered public health services (COVID-19 Testing and Community Relief Assistance)
- Advocated for resources
- Provided health education
- Created a COVID-19 Information Hotline and a GAAP Hotline
- Started a meal delivery program
- Donated PPE

2020 Highlights

STOP B Program

- Expanded the STOP B Program
 - Hep B Demonstration Grant (2 years)
 - The Academic-Community-Government Partnership to Reduce Liver Diseases Attributable to Hepatitis B Virus in the Washington-Baltimore Metropolitan Area
- Reached out to the Korean community



2020 Highlights

STOP B Program - Statistics

- 432 Screened
- 101 Vaccinated
- 12 Treated In-house or Referred



2020 Highlights

Mental Health 360

Community Mental Health Services

- NPI: Chronic Pain Management Panel
- Village Program: Support Families with Special Needs Children
 - Partnered with Professor Sarah Dababnah from the University of Maryland and with CAPA-Montgomery County
- Zoom Meetings
 - 5.29: Stress Management during the Pandemic
 - 6.12: Caring for Demented Seniors
 - 6.19: Parenting
 - Weekly: Online Social Events with ADHC seniors



2020 Highlights

Mental Health 360 - Statistics

Psychiatric Visits

- 5 Patients
- 34 Visits

MH Counseling Visits

- 32 Patients
- 136 Visits



2020 Highlights

No Pain Initiative

- Addressed chronic pain with a non-medicated approach
- Awarded two-year grant by Maryland CHRC and Aetna Better Health
- Started the physical therapy and behavioral health service model
- Explored new platforms for delivering NPI service during the pandemic
- Served 170 patients - provide intensive pain management services



2020 Highlights

No Pain Initiative - Events

- Chronic Pain Self-Management Workgroup
- Panel Discussion on Chronic Pain Self-Management

Contributors

- Zirong Zhao, MD
- Jennifer Cheng, MD
- Wei Cui, MD
- Hang Wang, MD
- Xiaoping Shao, MD
- Ling Chin, MD



2020 Highlights

Rehabilitation Services

- Began serving patients in November 2020
- Service Model: Rehabilitation + Behavioral Health Services
- Empowered patients to take control of their own pain and depression



2020 Highlights

Prevention for All



- Provided No Barrier Essential Preventive Services to all
 - No Barrier Services: transformed Annual Health Fair to Prevention Health Months
- Provided health check
- Offered free cancer screening services
- Provided monthly prevention services and education to the community
 - 178 community members who lacked access to essential health care services received a physical checkup and free lab services
 - Hep B/Hep C screening and vaccination

COVID-19 Response

Community Advocacy

- Partnered with ACAP-MAC and met with County Health Officer, Dr. Travis Gayles, to discuss emergency preparedness
- Held press conference to inform the public
- Set up COVID-19 Testing Site for community members
- Assisted community healthcare providers with COVID-19 testing

Li-Fang Liu

JC

Qiufang Cheng

550205

Ye Qihong De...

Carolyn Chang

Ray Hwang

COVID-19 Response

Bilingual COVID-19 Hotline

- Provided COVID-19 related health information
- Offered medical consultation and triaged patients to care
- Provided mental health counseling during the pandemic
- Received over 400 calls

Hotline: 301-798-6001



COVID-19 Response

Bilingual GAAP Hotline

- Created a Grant Application Assistant Program for Economic Relief hotline
- Provided grant information on economic relief from federal, state, county, and private foundations
- Assisted low-income seniors with benefit enrollment
- Delivered food to low-income, homebound community members
- Service Data

° 566 calls, 110 benefit screenings, 1397 delivered meals



COVID-19 Response

Health Education

- Dr. Yaoyao Zhu talked about COVID-19 precautions on public television in Chinese
- Shared updated health information on our website and social media
- Hosted weekly health talks on Zoom
 - 19 Zoom seminars covering health and COVID-19 relief topics



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Montgomery Cour

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COVID-19 Response

PPE Donation

- Donated personal protective equipment to frontline medical workers



Special Events

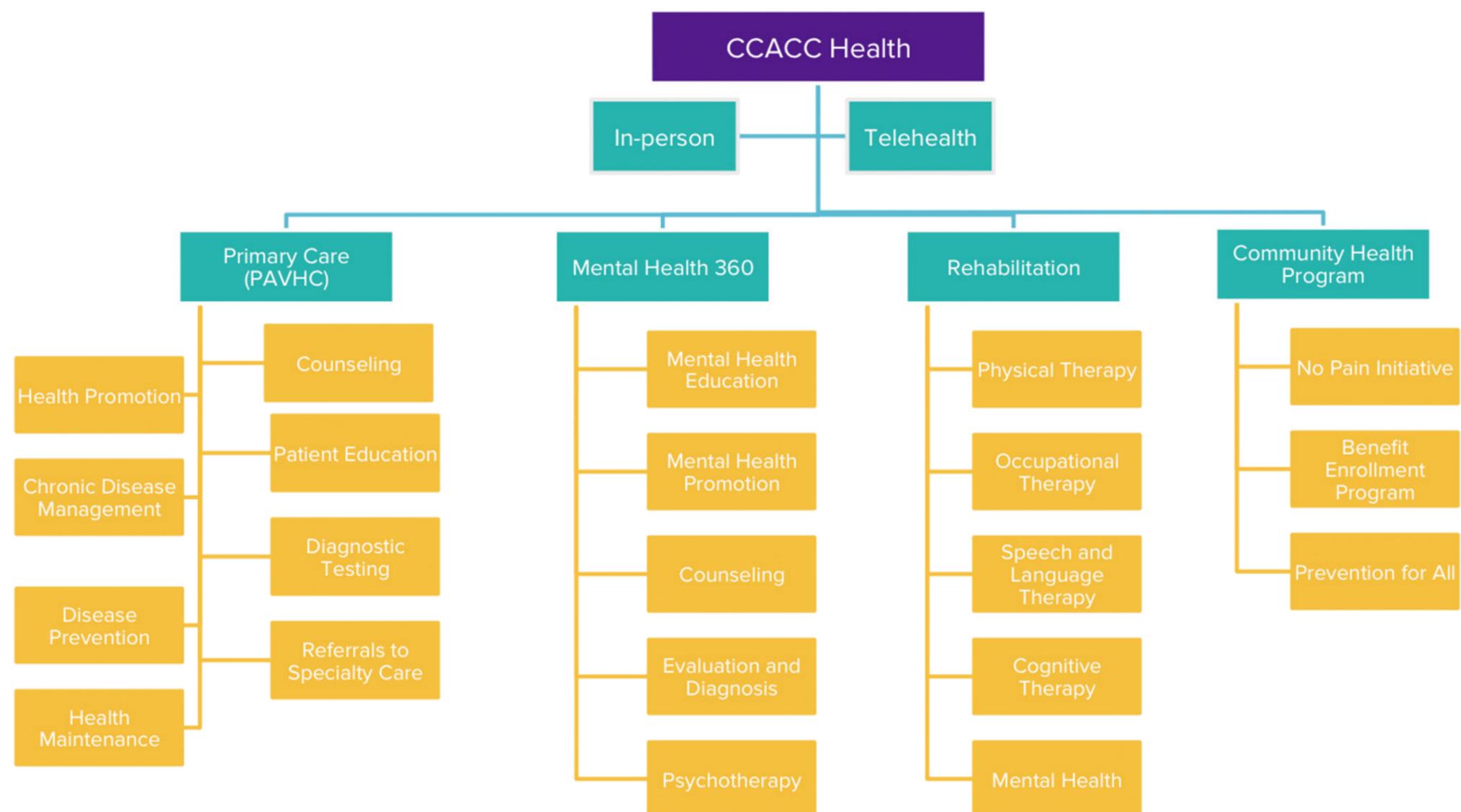
- Hosted two Blood Drives during the pandemic
- One of the most successful community drives in the Local Red Cross's history
- Collected over 49 pints of blood

The blood collected from these donations can potentially save 141 lives



2021 Initiatives

CCACC Health Center



2021 Initiatives

Prevention for All

- Monthly health talks
- Free screenings for eligible patients
- Health consultation

Mental Health 360 & Telehealth Services

- Chronic Disease Management Program (online and in-person)
- PEARLS: Program to Encourage Active Rewarding Lives
- Community Health Worker Program

Thank You

Grantors

- Maryland Community Health Resources Community
- Montgomery County Government
- Office of Minority Health
- City of Rockville
- National Council of Aging
- Greater Washington Community Foundation



Thank You

Community Partners

- Asian American Health Initiative (AAHI)
- Association for Chinese American Physician - Mid-Atlantic Chapter (ACAP-MAC)
- Asian American Center of Frederick (AACF)
- Asian American Inter Community Service (AICS)
- Chinese American Community Health Service (CACHS)
- Chinese American Parents Association - Montgomery County (CAPA-MC)
- George Washington University, School of Nursing
- Hep B Initiative DC (HBI-DC)
- Korean Community Service Center (KCSC)
- LabCorp
- University of Maryland, School of Psychology
- University of Maryland, School of Public Health
- University of Maryland, Institute of Human Virology
- US Center for Chinese Medicine (USCCM)

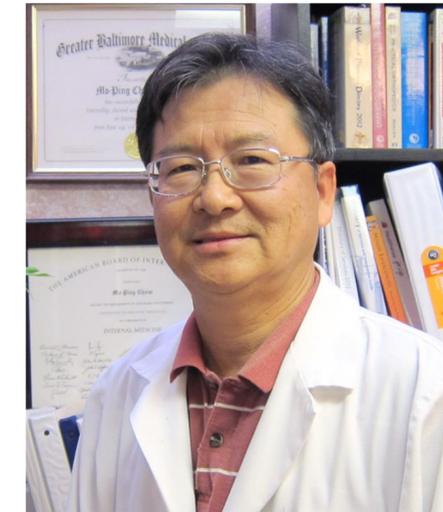


Thank You

Frontline Medical Team

Telemedicine Team

- Dr. Yaoyao Zhu
- Dr. Qiufang Cheng
- Dr. Mo-ping Chow
- Dr. Xiaoping Shao
- Dr. Ling Yang
- Dr. Lei Xu



Thank You

Frontline Medical Team

On-site Health Service Team

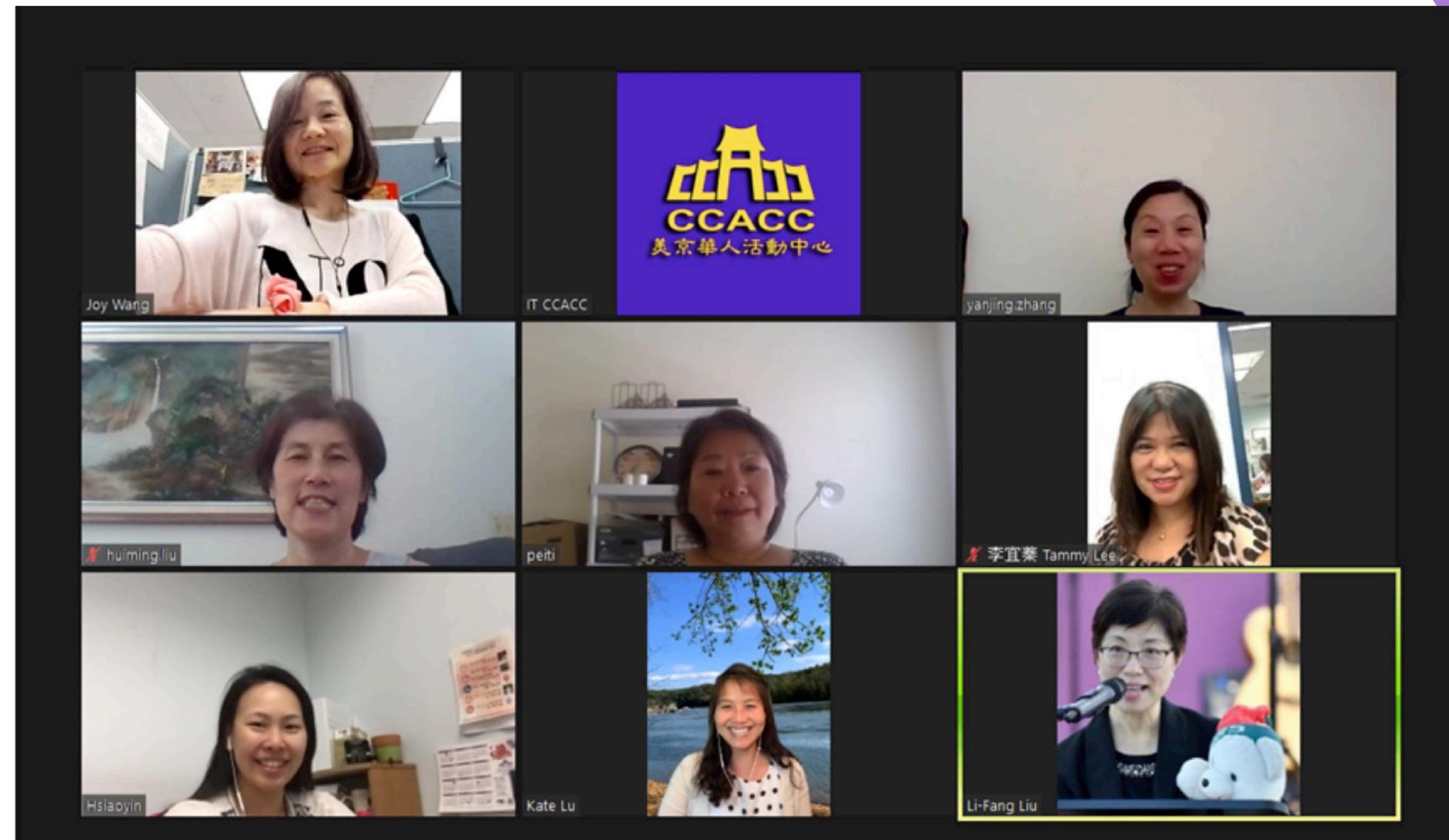
- Huixing Lu, LCSW-C
- Jihyun Do, CRNP
- Henriette Dawgang, CRNP
- Yanjing Zhang, RN
- Hsiaoyin Chen, LMSW
- Huiming Liu
- Tanasha Gedeon



Thank You

Hotline Workers

- Joy Way
- Huiming Liu
- Hsiaoying Chen
- Peiti Kao
- Huixing Lu
- Yanjing Zhang
- Tammy Lee
- Li-fang Liu





Support Us in 2021

